

## Terms and conditions on redeeming Qantas Frequent Flyer Points

1. You must be a member of the Qantas Frequent Flyer program to be eligible to redeem this business reward
2. Provet PLUS points can be redeemed to Qantas Frequent Flyer points at a rate of 1.5 Provet PLUS points to 1 Qantas Frequent Flyer point.
3. Provet PLUS points must be redeemed in multiples of 7,500 points when converting to Qantas Frequent Flyers
4. Once your Provet PLUS points have been redeemed for a business reward it is no longer the responsibility of Provet should your reward be damaged, lost or stolen
5. It is not the responsibility of Provet to reimburse business rewards if they are not used within the validity period
6. Once request for transferring Provet PLUS points has been received points will be transferred to your Qantas Frequent Flyer account within 3 to 5 business days
7. If a point transfers is rejected after it has been processed, Provet will notify the customer and endeavour to rectifying the situation.
8. In order to redeem your Provet PLUS points as Qantas Frequent Flyer points you need to visit the Provet website and complete the online point transfer form which can be located at <http://www.provet.com.au/go/provet-services/provet-plus/points-transfer-qff>
9. In order to convert your points you must have your Provet PLUS account number, the exact name as appears on your Qantas Frequent Flyer membership card as well as your correct Qantas membership number
10. These terms and conditions a free to change anytime and it is the responsibility of the member to monitor this information
11. Please refer to the complete Provet PLUS terms and condition for all other information on this program
12. For further information on the Qantas Frequent Flyers program including how to register visit <http://www.qantas.com.au/fflyer/dyn/program/welcome?TI=11051>